



JOB DESCRIPTION

Glazier

First Response Glass Ltd. is committed to providing Victoria's car owners, home owners and building contractors with the highest quality workmanship and our outstanding, personal customer service... hassle free...we fix it! As a small business, each member of our team is critical to making sure that we can continue to grow and succeed for the long term.

At First Response Glass, our Glaziers are the team directly interacting with customers in the field for replacements, repairs, and installations. As ambassadors of our company, our Glaziers are committed to delivering hassle-free customer service and the highest quality workmanship. With exceptional skills in both commercial and residential areas, our Glaziers are highly capable in managing any job, working closely with our clients in a professional and friendly way. The Glazier team are responsible for:

- Measuring jobs for estimating and installations, making templates.
- Installing glass and sealed units into various glazing systems.
- Replacing and renovating windows, and replacing patio doors and hardware.
- Commercial repairs including installation of storefronts and door repairs (closers, pivots, locks, etc)
- Mirror installation, including mirrored doors and walls.
- Shower and tub enclosure installation.
- Glass cutting, including Lexan and Plexi.
- Other repairs, including glass railings and screens.
- Training apprentices, and leading by example by setting the highest safety and work standards.
- Any other duties to help out the First Response team and our customers.

Every member of the team at First Response Glass is committed to:

Safety - every job, all the time, no exceptions.

Customer Service - outstanding, personal, hassle free; we are upbeat, friendly and nice to be around.

Workmanship - the highest quality.

Teamwork - we help each other out, we respect each other.

Signed by: _____ Date: _____